



DIVERSITECH
Air Pollution Solutions

Operation & Maintenance Manual

D MISTER VERTICAL OIL MIST COLLECTOR



Visit our Website for more information on this product

www.diversitech.ca

1200 55th Avenue, Montreal, Quebec H8T 3J8
Tel: 1.800.361.3733 | Fax: 1.514.631.9480 | info@diversitech.ca

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SAFETY

PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY BEFORE INSTALLING, OPERATING OR SERVICING YOUR AIR CLEANER.

Follow all building and safety codes when installing this equipment. Pertaining but not limited to, the Occupational Safety and Health Act (OSHA), National Electric Code (NEC), Uniform Building Code (UBC), National Fire Prevention Act (NFPA) & all state and local codes.

All electrical connections should be performed by a qualified electrician.

Keep Flammable Objects away from the air cleaner and under no condition should a burning object be allowed into the air cleaning system.

Take proper caution in placing units in buildings with radiant heaters installed. Follow the radiant heater manufacturer's guidelines for clearance to combustibles.

Do not mix materials collected in your Air Cleaner. Materials collected could create a hazardous environment or a condition of operation for which the equipment was not intended. The Manufacturer is relieved of any liability if this unit is not used according to this manual.

Do not use the Air Cleaner for an application other than for which it was intended. Consult your distributor, Applicable Codes, or call Diversitech for application assistance.

Fire protection is not included. Please consult your local fire protection specialist for any required extinguishing equipment.

Consult with your insurance underwriter about any other protection from fire damages.

The Manufacturer reserves the right to make design changes which may improve the air cleaner.

This unit is intended for use to collect coolant, mist, smoke, fume and other airborne pollutants in industrial and manufacturing Facilities. Do not use for the collection of flammable or explosive metals, dusts, fumes or other potentially hazardous materials.

INSPECTION

Upon receiving your Diversitech air cleaner, please inspect for any damage incurred during shipment. Inspect carefully, some damage may not be noticeable until the unit is installed. Notify your shipper of any damage immediately. Claims must be filed with the shipper within 15 days. Freight damage claims are the responsibility of the purchaser.

SPECIFICATIONS

Diversitech Model D Mister Vertical Oil Mist Collector

Cabinet	12 & 14 ga powder coated steel frame. 16 ga. steel doors. 3/16 polyethylene panels (14 ga . steel panels, optional). Adj. compression hinges, cam door and filter latches.	
Size	DM 2000V - 110"H x 26"W x 25"D	DM 4000V - 110"H x 48"W x 36"D
Weight	DM 2000V - 285 lbs.	DM 4000V - 620 lbs.
Electrical (wired to Jct. box)	3/4 HP - 230/460/1/60 TEAO 2.0 HP - 208-230/460/3/60 3.0 HP - 230/460/3/60	3.4/1.7 FLA 6.0-5.8/2.9 FLA 8.6/4.3 FLA
Air Volume*	3/4 HP - 3000 CFM @ .6" W.G. 2.0 HP - 3500 CFM @ 1.0" W.G. 3.0 HP - 4500 CFM @ .85" W.G.	*Direct drive BI options available
Blower	10 x 10 Forward Curve Blower Belt Drive (3/4 - Direct Drive)	
Exhaust	4-way aluminum exhaust grille	
Filters	Prefilter - 2" Baffle Secondary - 2" Mist Eliminator Final - 95% bag Filter Optional - Aluminum Mesh 26 lb. Carbon Module 99.97% HEPA Afterfilters	

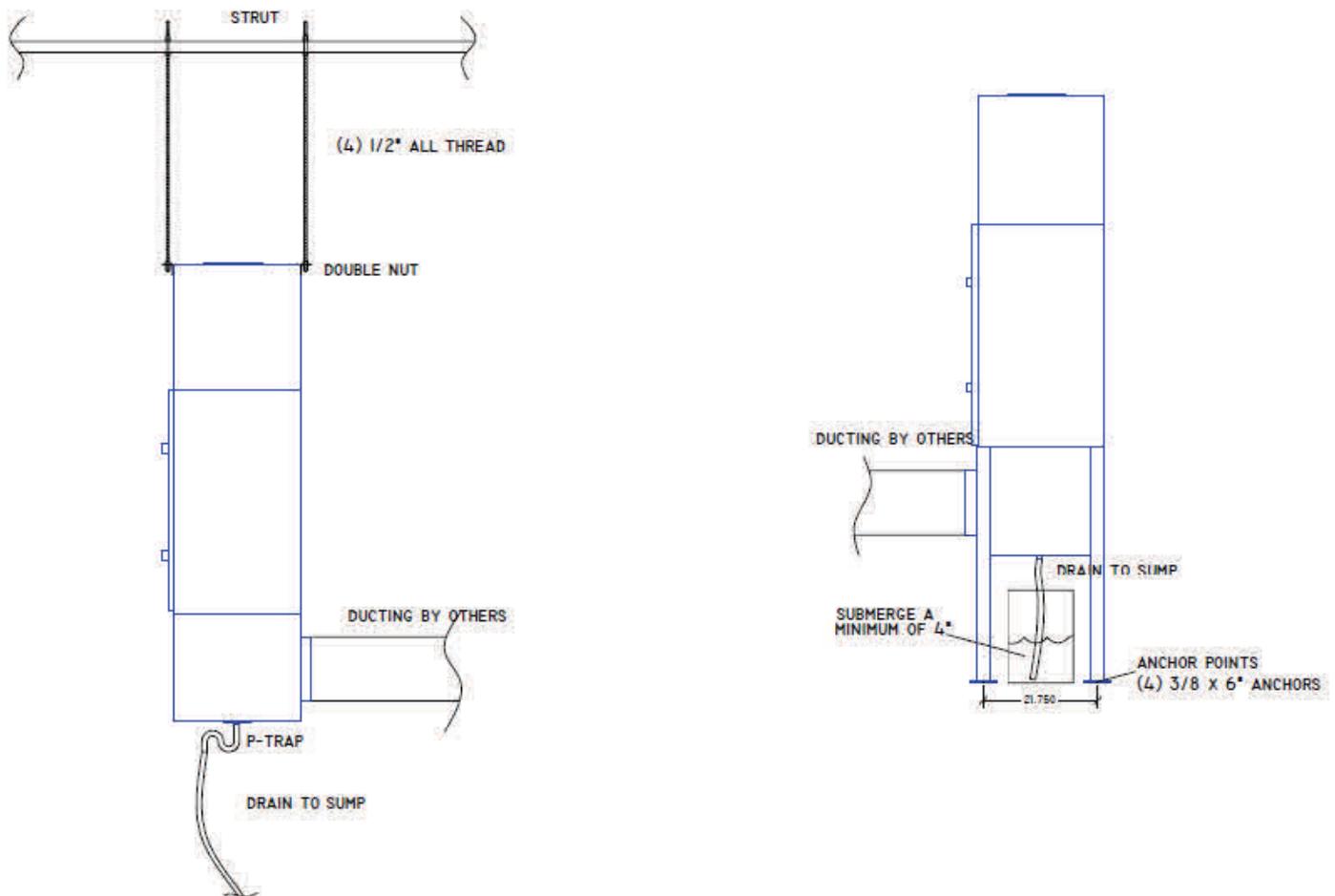
INSTALLATION

The standard Diversitech D Mister is intended for source capture coolant application and will require some mechanical installation. Units are typically mounted on the optional floor stand or rod hanging brackets illustrated in Figure 2.

Duct work may be required to complete installation which is not supplied by Diversitech. Consult your dealer or the factory for the correct materials to use for your application. A qualified mechanical contractor should be used to ensure unit installation meets all applicable building codes.

Each unit is supplied with a 1-1/4 NPT drain in the sump of the unit. The drain must be correctly connected to the machine tool sump or external reservoir prior to operation of the mist collector. The inlet plenum of the collector is not intend to act as a reservoir for the collected coolant and must drain properly for the unit's performance. A trap should be used to make sure air does not flow through the drain into the collector. A good alternative to a standard p-trap, is to submerge the end of the drain line, into at least 4 inches of coolant. This will prevent backflow and also eliminate clogs which may form in a p-trap. Both methods are illustrated below.

Figure 2.



REPLACEMENT PARTS - FIGURE 4

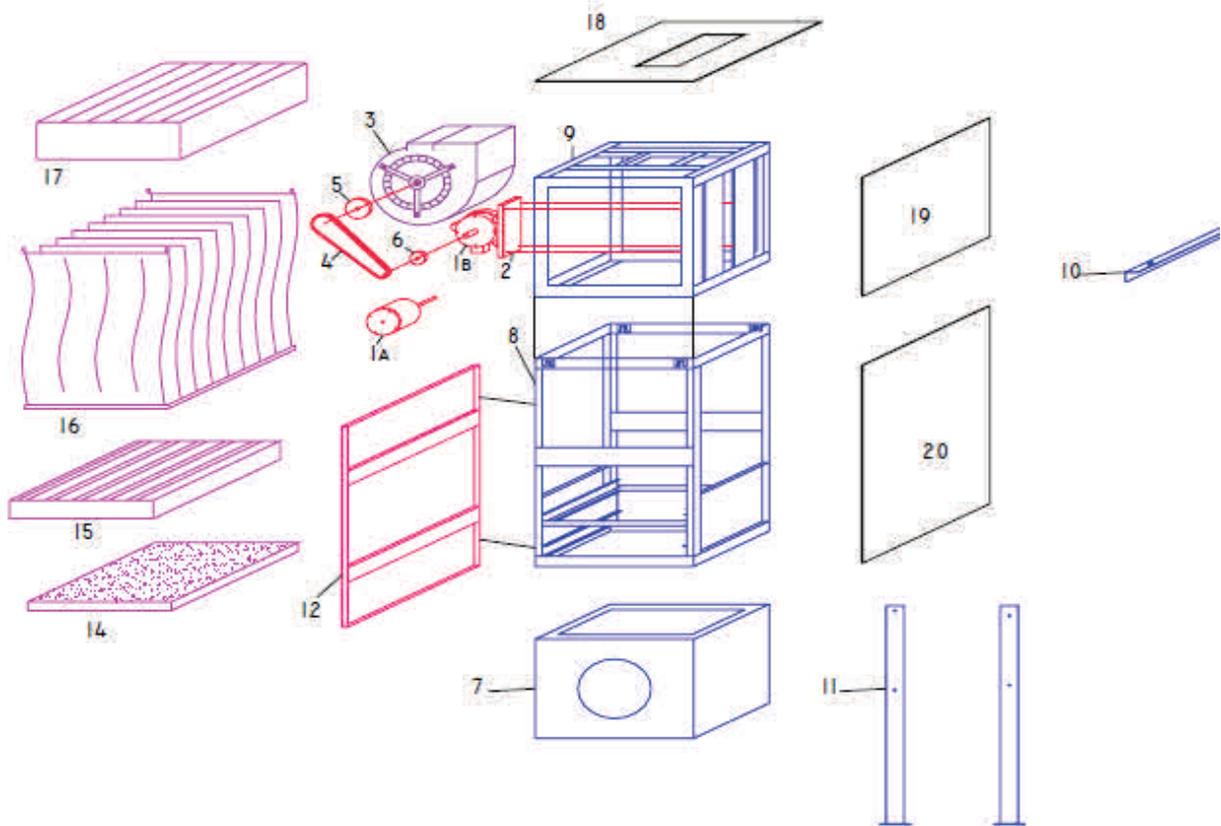
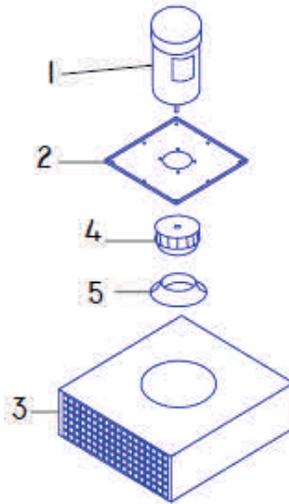


FIGURE 4

MODEL OM36V REPLACEMENT PARTS

ITEM	PART NUMBER	QTY	DESCRIPTION
1A	MT34-2431	1	3/4 HP 230/460 V DIRECT DRIVE MOTOR
1B	MT02-2431	1	2 HP 230/460 BELT DRIVE MOTOR
1C	MT03-2431	1	3 HP 230/460 V BELT DRIVE MOTOR
2	MT02-145T	1	ADJ. BASE MOTOR MOUNT
3	BW10-BD04	1	10" BELT DRIVE BLOWER PACKAGE
4	PT0A-0040	1	A40 DRIVE BELT
5	PT34-0035	1	BLOWER PULLEY, 5" FIXED
6	PT58-2434	1	ADJUSTABLE PITCH SHEAVE, MOTOR
7	FR36-OMPL	1	MODEL OM36V INLET PLENUM
8	FR36-ASSY	1-2	M36 FRAME ASSEMBLY
9A	FR36-MTBD	1-2	M36 PAC MOTOR CABINET, BELT DRIVE
9B	FR36-MTDD	1-2	M36 PAC MOTOR CABINET DIRECT DRIVE BI
10	FR36-HBKT	1	OPTIONAL SET OF HANGING BRACKETS
11	FR36-FS24	1	OPTIONAL 24" FLOOR STAND, SET OF 4
12	FR36-21V	1-2	M36 HORIZONTAL DOOR
13	-	1	NOT USED
14A	FD02-2424	1	OPTIONAL 2" POLY PREFILTER PAD, FR. REQ.
14B	BF02-2424	1	2" BAFFLE FILTER
14C	AM02-2424	1	OPTIONAL 2" ALUMINUM MESH
15A	ME02-2424	1	OPTIONAL 2" MIST ELIMINATOR
15B	FP04-2424	1	OPTIONAL 4" PLEATED PREFILTER
16	FB9L-2432	1	95% MAIN BAG FILTER, 32" JOP. LOOPS
17A	FH12-2424	1	OPTIONAL HEPA FINAL FILTER
17B	FC12-2424	1	OPTIONAL 26 LB CARBON BANK
18	PNPE-2325	1	23.25 X 25.5 POLYETHYLENE PANEL, EXH.
19A	PNPE-2323	2	23.25 X 23.5 PE PANEL, MOTOR SIDES
19B	PNPE-2523	2	25.5 X 23.5 PE PANEL, MOTOR F & B
20A	PNPE-2541	1	25.5 X 41.5 PE PANEL, BACK
20B	PNPE-2341	2	23.25 X 41.5 PE PANEL, SIDES

OPTIONAL DIRECT DRIVE REPLACEMENT PARTS



OPTIONAL DIRECT DRIVE REPLACEMENT PARTS

ITEM	PART NUMBER	QTY	DESCRIPTION
IA1	MT01-I21C	1	1 HP 115V MOTOR C-FACE
IA2	MT01-243C	1	1 HP 230/460/3/60 MOTOR C-FACE
IB	MT15-I21C	1	1.5 HP 115/1/60 TEFC C-FACE MOTOR
IC	MT02-243C	1	2 HP 230/460/3/60 TEFC C-FACE MOTOR
ID	MT03-243C	1	3 HP 230/460/3/60 TEFC C-FACE MOTOR
IE	MT05-243C	1	5 HP 230/460/3/60 TEFC C-FACE MOTOR
2A	M36-I45DDMF	1	DIRECT DRIVE MOTOR MOUNTING PLATE, 1-3 HP
2B	M36-I84DDMF	1	DIRECT DRIVE MOTOR MOUNTING PLATE, 5 HP
3A	M36DD-T250	1	MOTOR/BLOWER FRAME REAR OUTLET - 1HP
3B	M36DD-T280	1	MOTOR/BLOWER FRAME REAR OUTLET, 1.5 & 2 HP
3A	M36DD-T315	1	MOTOR/BLOWER FRAME REAR OUTLET - 3 HP
3B	M36DD-T355	1	MOTOR/BLOWER FRAME REAR OUTLET, 5 HP
4A	BWBI-T250	1	T250 10" COMPOSITE BI WHEEL, 1 HP
4B	BWBI-T280	1	T280 11" COMPOSITE BI WHEEL, 1.5 & 2 HP
4A	BWBI-T315	1	T315 12" COMPOSITE BI WHEEL, 3 HP
4B	BWBI-T355	1	T355 14" COMPOSITE BI WHEEL, 5 HP
5A	ICBI-T250	1	T250 POLY INLET CONE, 1 HP
5B	ICBI-T280	1	T280 POLY INLET CONE, 1.5 & 2 HP
5B	ICBI-T315	1	T315 POLY INLET CONE, 3 HP
5B	ICBI-T355	1	T355 POLY INLET CONE, 5HP

1 HP, 115/1/60 TEFC MOTOR, 1 SPEED

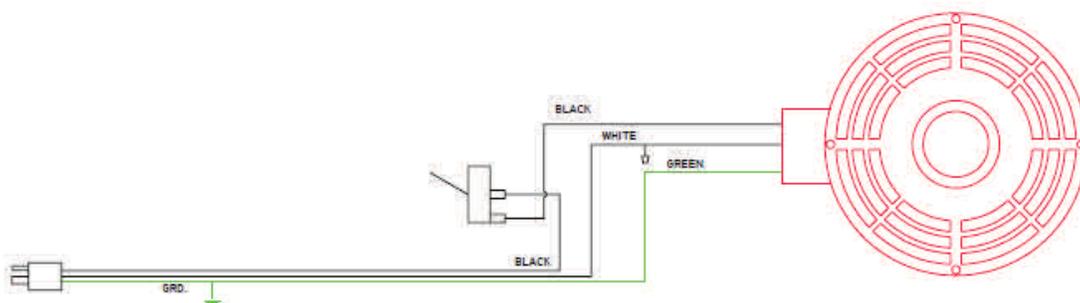


FIGURE 5, TYPICAL WIRING DIAGRAM

3 PHASE ELECTRICAL WIRING DIAGRAM

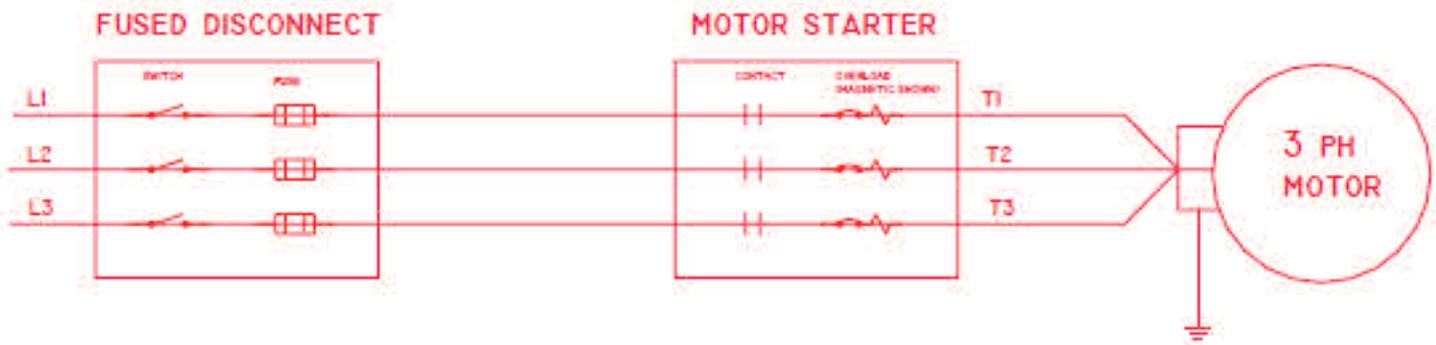


FIGURE 4. TYPICAL WIRING DIAGRAM

Standard 115v unit comes wired to a toggle switch with 15 ft cord, see figure 5 above. 230 V single phase units are factory wired to a junction box on the side of the cabinet, switch not included. Additional wiring will be required to get power to unit, which is not supplied with this product. Three phase units are wired to a junction box on the motor, see figure 4 above.

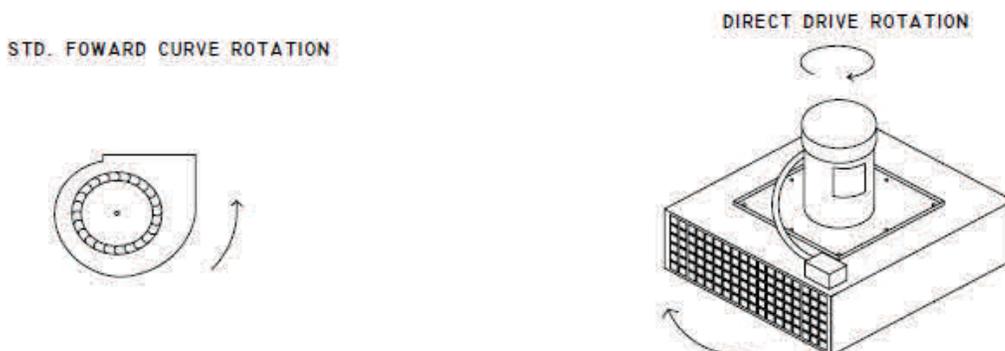
Motor Starters, disconnects, wiring, overloads and thermal protection are NOT provided by the Manufacturer.

All Field wiring should be performed by a qualified electrician and must meet all local, NFPA and NEC codes. Failure to install the proper electrical wiring, thermal protection, and controls will void the warranty.

ROTATION - On single phase units motor rotation can be reversed by switching the black and red leads in the motor. Three phase motors can be reversed by switching leads L1 and L2. VERIFY rotation before operating the air cleaner to avoid over amping the motor, voiding warranty.

After completion of the field wiring, turn the unit on to check for proper rotation. Rotation is marked on the side of the blower housing for the standard forward curve blower. Optional direct drive BI blower wheels will rotate in a clockwise direction when looking at the top of the motor, or the wheel should be spinning from right to left as viewed through the exhaust grid. Backward rotation will result in a much lower air flow, louder noise, and will over amp the motor. Check the motor nameplate before switching wires and reversing rotation, to ensure the unit is operating at or below rated full load amp draw. Figure 6 illustrates how to identify the proper rotation.

FIGURE 6 - ROTATION



Motor Mounting

Motor must be securely fastened to a rigid, flat surface to prevent vibration and minimize noise. For secure mounting use high-quality bolts of the largest possible diameter.

Belt-drive sheaves must be in-line. Use a straight edge to check. Do not over-tighten belts.

Direct coupled installations require a careful check of shaft and coupling alignment, shaft offset and/or angular misalignment should be less than .002". Shim motor base as necessary. Do not depend on a flexible coupling to compensate for misalignment.

Table A - Minimum Wire Sizes for 3- Phase Motors

MOTOR HP	25 - 50 FEET			100 FEET			150 - 200 FEET		
	200V	230V	460V	200V	230V	460V	200V	230V	460V
0.25	14	14(16)*	14(18)*	12	12	14(18)*	8	10	14(18)*
0.50	14	14(16)*	14(18)*	12	12	14(18)*	8	10	14(18)*
0.75	14	14(16)*	14(18)*	12	12	14(18)*	8	10	14(18)*
1.00	14	14(16)*	14(18)*	12	12	14(18)*	8	10	14(16)*
1.50	12	14	14(18)*	10	10	14(16)*	6	8	14
2.00	12	12	14(18)*	8	10	14(16)*	6	6	12
3.00	10	12	14(18)*	6	8	14	4	6	12
5.00	8	10	14(16)*	4	6	12	2	4	10
7.50	6	8	14	4	4	10	1	2	8
10	6	6	12	3	4	10	1/0	2/0	4
15	4	4	10	1	2	8	3/0	2/0	4
20	3	4	10	1/0	1	6	4/0	3/0	4
25	2	3	8	2/0	1/0	6	250kcmil	4/0	3
30	1	3	8	3/0	1/0	6	300kcmil	4/0	3
40	1/0	1	8	4/0	3/0	4	400kcmil	300kcmil	1
50	2/0	1	6	250kcmil	3/0	3	500kcmil	350kcmil	1
60	3/0	1/0	6	300kcmil	4/0	3	600kcmil	400kcmil	1/0
75	4/0	2/0	4	350kcmil	250kcmil	2	700kcmil	500kcmil	2/0
100	250kcmil	3/0	4	500kcmil	350kcmil	1	900kcmil	700kcmil	3/0
125	300kcmil	4/0	3	600kcmil	400kcmil	1/0	1250kcmil	800kcmil	4/0
150	350kcmil	250kcmil	2	700kcmil	500kcmil	2/0	1500kcmil	900kcmil	250kcmil
200	500kcmil	350kcmil	1/0	1250kcmil	800kcmil	4/0	1750kcmil	1250kcmil	350kcmil
250	600kcmil	400kcmil	2/0	1500kcmil	900kcmil	250kcmil	2000kcmil	1500kcmil	400kcmil

NOTE: kcmil denotes thousand circular mils. AWG sizes formerly given in MCM.

(*) Type S, SO, SJ, SJO, etc. flexible cable wire sizes. See NEC article 400 for ampacity.

Connecting Power to Motor

To connect motor for proper voltage and rotation, refer to the connection diagram on the nameplate or inside the terminal/conduit box.

Table B - Minimum Wire Sizes for Single Phase Motors

Motor HP	25 Feet		50 Feet		100 Feet		150 Feet		200 Feet	
	115V	230V	115V	230V	115V	230V	115V	230V	115V	230V
1.0	10	14(16)*	6	12	4	10	2	8	1	6
1.5	8	14	6	12	3	8	1	6	1/0	6
2.0	8	14	4	10	2	8	1/0	6	2/0	4
3.0	6	12	3	8	1/0	6	2/0	4	4/0	3
5.0	-	10	-	6	-	4	-	2	-	1
7.5	-	8	-	6	-	3	-	1	-	1/0
10.0	-	8	-	4	-	2	-	1/0	-	2/0

*Type S, SO, SJ, SJO, etc. Flexible cable wire sizes. See NEC Article 400 for ampacity.

NOTE: NEC Article 310-5 – Minimum conductor size for general wiring at 115-440VAC is No. 14AWG. Above wire sizes based on approximate 5% voltage drop during starting; copper conductors; and 75° C type THHW, THW, THWN, RH, RHW insulation, etc. For aluminum wire, increase two wire size steps minimum. See NEC Article 310 for ampacities of aluminum conductors.



WARNING

All aspects of the installation must conform to the requirements of the NEC, including Article 430 (Motor circuits and Controllers), and all local codes. Wherever possible, each motor should be powered from a separate circuit of adequate capacity to keep voltage drop to a minimum during starting and running. Increase wire size where motor is located a distance from the power source. Wire size must be adequate to minimize voltage drop during starting and running. Refer to Tables A and B for suggested wire sizes. Distances shown are one-way between source and motor. Portable cords, if used, should be as short as possible to minimize voltage drop. Long or inadequately sized cords, especially on hard starting loads, can cause motor failure. All electrical connections in system must be secure to prevent voltage drop and localized heating.

- Determine direction of rotation before connecting driven equipment to prevent damage.
- To prevent bearing damage, do not strike shafts with hammer or other tool.
- If the motor has been damp or wet, then have motor serviced by a qualified motor repair shop before operating.

Recommended Maintenance

Remove dirt accumulations in and around vent openings, by vacuuming. Dirt accumulations can cause motor overheating and a fire hazard. Enclosed motors can be cleaned with an air jet; wear eye protection.

Periodically inspect the installation. Check for dirt accumulations; unusual noises or vibration; overheating; worn or loose couplings, sheaves and belts; high motor current; poor wiring or overheated connections; loose mounting bolts or guards; and worn motor starter contacts.

Dayton ball-bearing motors without lubrication provision do not require periodic relubrication. Where motor has provision for bearing lubrication, lubricate as follows:

1. After stopping motor and disconnection power, thoroughly wipe the housing around both of the motor bearings, filler and drain plugs (on TEFC) ratings, remove fan cover for access to plugs).
2. Remove filler and drain plugs and install a 1/8" pipe thread lube fitting in filler hole.
3. Using a low pressure grease gun, pump new grease into motor until it appears at the drain hole.
4. Run motor for several minutes to discharge excess grease. Shut motor OFF, replace filler and drain plugs, and reinstall fan cover.

See Table C for suggested regreasing intervals.

Table C - Suggested Regreasing Intervals

Type of Service	Motor HP at 1800 RPM Max.		
	Under 50	50 to 100	Over 100
Infrequent operation or light duty in clean atmosphere	2 Years	2 Years	1 Years
8 to 16 hours per day in clean, relatively dry atmosphere	2 Years	1 ½ Years	1 Years
12 to 24 hours per day heavy duty use, or if moisture is present	1 Years	1 Years	6 Months
Heavy duty use in dirt, dusty locations; high ambients; moisture laden atmosphere; constant vibration	4 Months	4 Months	3 Months

NOTE 1: Motors operating faster than 1800 RPM should be relubricated on a more frequent maintenance schedule. Use a reputable brand lithium or synthetic-base grease intended for electric motor ball bearings. Recommended greases include: Standard Oil of California (Chevron) SRI#2, and Exxon Corp. PolyRex-EM. Keep grease container clean and covered.

MOTOR TROUBLESHOOTING CHART

This chart suggests common answers to electric motor problems. The information is not all-inclusive and does not necessarily apply in all cases. When unusual operating conditions, repetitive failures, or other problems occur, consult an electric motor service firm for assistance.

Symptom	Possible Cause(s)	Corrective action
Motor fails to start	<ol style="list-style-type: none"> 1. Blown fuses 2. Voltage too low at motor terminals due to line drop 3. Overload in motor starter tripped 4. Overload (internal thermal protector) tripped 5. Improper line connections 6. Motor may be overloaded 	<ol style="list-style-type: none"> 1. Replace with time-delay fuses. Check for grounded winding 2. Consult local power company. Increase wire size (refer to Tables A & B). Check for poor connections 3. Check and reset overload relay in starter. Check heater rating against motor nameplate current rating 4. Check motor load. If motor has an automatic or manual reset thermal protector, check if tripped 5. Check connections against diagram supplied with motor 6. Reduce load or increase motor size 7. Repair or replace
Motor does not come up to speed or takes too long to accelerate	<ol style="list-style-type: none"> 1. Not applied properly. 2. Voltage too low at motor terminals 3. Starting load too high. 4. Excess loading; tight belts 5. Defective motor 6. Inadequate starting torque. High inertia load 	<ol style="list-style-type: none"> 1. Consult motor service firm for proper type. Use larger motor. 2. Increase wire size (refer to Tables A & B). Check for poor connections. Check for voltage unbalance (3-Phase) 3. Check load motor is carrying at start. 4. Reduce load; adjust belts. Increase motor size. 5. Repair or replace 6. Replace with larger motor
Motor stalls during operation	<ol style="list-style-type: none"> 1. Overloaded motor 2. Low motor voltage 	<ol style="list-style-type: none"> 1. Reduce load or increase motor size 2. Verify that nameplate voltage is maintained

Motor Troubleshooting (cont.)

Symptom	Possible Cause(s)	Corrective action
Motor vibrates or is excessively noisy	<ol style="list-style-type: none"> 1. Motor shaft misaligned 2. 3-phase motor running on single phase 3. High or unbalanced voltages 4. Worn, damaged, dirty or overloaded bearings 5. Defective winding. Bent or bowed shaft 6. Loose sheave or misaligned coupling 	<ol style="list-style-type: none"> 1. Realign 2. Check for open circuit, blown fuses or unbalanced voltages 3. Check wiring connections. Consult local power company 4. Replace bearings; check loading and alignment 5. Repair or replace 6. Tighten set screw(s); realign coupling
Motor overheats while running under load	<ol style="list-style-type: none"> 1. Overloaded 2. Dirt blocking 3. If 3-Phase, one phase may be open 4. Unbalanced supply voltage 5. Faulty connection 6. High or low voltage 7. Defective motor 	<ol style="list-style-type: none"> 1. Reduce load; adjust belts. Increase motor size. 2. Clean motor 3. Check lines for open phase. Check voltage with motor disconnected, one fuse may be blown. 4. Check for faulty connections. Voltage on all three lines should be balanced within 1%. Balance single phase loads. 5. Clean, tighten, or replace 6. Check voltage at motor, should not be more than 10% above or below rated 7. Repair or replace

Blower Operation

After electrical connections are completed, start motor briefly to determine the direction of wheel rotation. If necessary to reverse the rotation, follow instructions given on the motor nameplate or terminal box cover. With air system in full operation, and with all ducts attached and inspection door(s) closed, measure the current input to the motor and compare with nameplate rating to determine if the motor is operating under safe load conditions.

Blower Maintenance

1. After electrical connections are completed, start motor briefly to determine the direction of wheel rotation. If necessary to reverse. The rotation, follow instructions given on the motor nameplate or terminal box cover.
2. Follow motor manufacturer's instructions for motor lubrication. Remove excess lubricant.
3. Follow Replacement Parts Manual for blower bearing lubrication.
4. Check wiring to make sure it is secure and well insulated.

BLOWER TROUBLESHOOTING CHART

Symptom	Possible Cause(s)	Corrective Action
Excessive noise and/or vibration	<ol style="list-style-type: none"> 1. Foreign object 2. Wheel rubbing on housing 3. Loose wheel or sheave on shaft 4. Motor or blower not secure 5. Belt(s) too loose/too tight 6. Worn belt(s) 7. Mismatched belt(s) 8. Loose or worn bearings 9. Bearing or drive alignment 10. Accumulation of material on wheel 11. Motor out of balance 12. Wheel out of balance 13. Sheaves eccentric or out of balance 	<ol style="list-style-type: none"> 1. Remove 2. Center the wheel 3. Tighten all set screws 4. Tighten Mounting 5. Adjust Tension 6. Replace 7. Replace 8. Replace 9. Realign 10. Clean 11. Replace 12. Replace or Rebalance 13. Replace
Insufficient air flow	<ol style="list-style-type: none"> 1. Blower speed too low 2. Dampers or registers closed 3. Dirty or clogged filters 4. Leaks in duct work 5. Elbows, cabinet walls, or other obstructions 6. Belt slippage 	<ol style="list-style-type: none"> 1. Check for correct drives 2. Open 3. Clean or replace 4. Repair 5. Correct 6. Adjust or replace
Too much air flow	<ol style="list-style-type: none"> 1. Blower speed too high 2. Filter(s) not in place 	<ol style="list-style-type: none"> 1. Check for correct drives 2. Install filter(s)
Unit fails to operate	<ol style="list-style-type: none"> 1. Blown fuse or open circuit breaker 2. Broken fan belt 3. Defective motor and/or capacitor 	<ol style="list-style-type: none"> 1. Replace or reset 2. Replace 3. Replace
Motor overheats while running under load	<ol style="list-style-type: none"> 1. Blower speed too high or motor horsepower too low 2. System static pressure too low 3. Shorted windings in motor 	<ol style="list-style-type: none"> 1. See Specifications for correct drives and HP 2. Check static pressure and correct system 3. Replace

START UP DATA: (write down for future reference)

MODEL NUMBER _____ **SERIAL NUMBER** _____

HP _____ **VOLTAGE** _____ **MFG. DATE** _____

VOLTAGE - L1 _____ **L2** _____ **L3** _____

AMP DRAW - L1 _____ **L2** _____ **L3** _____

OTHER NOTES:

PRESSURE GAUGE READING (AT START UP) _____

LIMITED EQUIPMENT WARRANTY

For a period of 2 years from the date of purchase, all Diversitech products are warranted to be free from defects in material, workmanship, and construction, when used in accordance with installation, maintenance instructions, and expressly stated proper use application(s). Diversitech Inc. will repair or replace, at our option, any defective parts which fail during the warranty period. This warranty is limited to replacement parts ONLY, and does not cover personal liability, property loss, normal wear; and does not cover losses resulting from (or due to) improper installation, inadequate maintenance, misapplication, misuse, or use above rated capacities.

FREIGHT CLAIMS

Shipments must be inspected upon arrival. All Diversitech units are sold ex-plant. Therefore, it is the receiver's responsibility to file any freight claims with the carrier for obvious or concealed damages. Damaged shipments must be refused at time of receipt, by consignee.

RETURN MATERIAL POLICY

Prior to the return of material, for whatever reason, a return manufacturing authorization number (RMA#) is required from the Diversitech customer service department. This procedure is necessary for proper control and handling of returned materials. Call 1-800-361-3733 or email support@diversitech.ca to obtain an RMA.

All material must be returned prepaid. Credit will be given for returns for warranty repair or replacement. Freight collect shipments, or freight without an RMA, will not be accepted. It is the shipper's responsibility to ensure that material being returned to Diversitech is adequately packaged for shipment to preclude damages.



Visit our Website for more
information on this product
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Email: info@diversitech.ca